

## Privacy Statement

We are Barmat Healthcare Limited, a company incorporated in England. Our company number is 09372942 and our registered address is:

Jhumat House  
160 London road  
Barking  
London  
IG11 8BB

"Barmat Healthcare Limited", we are committed to ensuring that your privacy is protected. We will continue to comply with the provisions of the Data Protection Act ("DPA") until 25 May 2018, after which we will comply with the General Data Protection Regulation ((EU) 2016/679) ("GDPR") unless and until the GDPR is no longer directly applicable in the UK, together with any national implementing laws, regulations and secondary legislation as amended or updated from time to time in the UK, and any successor legislation to the GDPR and the DPA (together "**Data Protection Legislation**"). We are the data controller of data you pass to us pursuant to this policy. Our Data Protection Officer can be contacted our *DPO at admin@barmathealthcare.co.uk*

This Privacy Policy together with our website terms and conditions and cookie policy sets out how we collect personal information from you and how the personal information you provide will be processed by us. By visiting the website at [www.barmathealthcare.co.uk](http://www.barmathealthcare.co.uk) (the "**Website**") you are accepting and consenting to the practices described in this Privacy Policy. If you do not consent, please do not submit any personal data to us.

### **What information does Barmat Healthcare Limited hold and how will we use it?**

**Information you give Barmat Healthcare Limited:** You may give us information about you by completing enquiry or call back forms on the website or by requesting via the website that we send you marketing information. The information you give us may include your name, email address, address/location and phone number.

We will retain this information while we are corresponding with you or providing services to you or to a Service User you represent. We will retain this information for as needed as stated in our policy

**Information Barmat Healthcare Limited collects about you:** Barmat Healthcare Limited may collect the following information from you when you visit the website:

Technical information, including the Internet protocol (IP) address used to connect your computer to the Internet, your login information, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform; and information about your visit, including the full Uniform Resource Locators (URL), clickstream to, through and from the website (including date and time), products you viewed or searched for, page response times, website errors, length of visits to certain pages, page interaction information, methods used to browse away from the page and any phone number used to call our helpline

**Information we receive from other sources:** This includes information we receive about you when you use other websites operated by us or other services we provide. This information may include your name, email address, postal address and phone number. We will retain this information for as long as we need to as stated in our policy.

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## Privacy Statement

### Cookies

A 'cookie' is a packet of information that allows the server (the computer that houses the website) to identify and interact more effectively with your computer. A different identification number is sent each time you use our website. Cookies do not identify individual users, although they do identify a user's browser type and your Internet Service Provider (ISP). To evaluate the effectiveness of our web sites appeal and user-friendliness, we may use third parties to collect statistical data. No personal data will be collected on these occasions. You can configure your browser to accept all cookies, reject all cookies, or notify you when a cookie is sent. Please refer to your browser instructions or help screens to learn more about these functions. At the end of your interaction with our web site, you can have your computer ensure that the cookie is deleted. This means it no longer exists on your computer and therefore it cannot be used for further identification or access to your computer.

### Use Made of the Information & Disclosure

We may share your personal information within Barmat Healthcare, unless you have instructed us not to do so where it will remain confidential and only is used for the purpose as you already intended. Barmat Healthcare undertakes not to sell, rent or trade your personal information.

We will not disclose information about you unless the disclosure requested is: Required by law, is authorised by law or you have consented to our disclosing the information about you.

Barmat Healthcare relies on third party suppliers to conduct specialised activities such as mail-outs, credit checks and the provision of Internet services and the processing of specialised media and direct mail activity. These suppliers will act on behalf of Barmat Healthcare and do not facilitate their own commercial objectives whilst processing your personal information. While personal information may be provided to these suppliers to enable them to perform their agreed tasks, such information remains the property of Barmat Healthcare at all times and the supplier organisations involved are bound by specific confidentiality and non-disclosure agreements.

Barmat Healthcare Limited may also use the information we receive and/or collect about you to:

Fulfil our obligations under any contract we have entered into with you or with a Service User you represent, and to provide you or the relevant Service User with information or services you or the Service User has requested.

Send you newsletters and marketing information if you have consented to us doing so

Notify you of products and services we feel may interest you, or permit third parties to do so if you have provided the appropriate consent

Monitor website usage and provide statistics to third parties for the purposes of improving and developing the website and the services we provide via the website

Barmat Healthcare Limited processes personal information for certain legitimate business purposes, which include some or all the following:

Where the processing enables Barmat Healthcare Limited to enhance, modify, personalise or otherwise improve the website, its services or communications

To identify and prevent fraud

To enhance the security of Barmat Healthcare Limited's network and information systems To better understand how people interact with Barmat Healthcare Limited's websites

To administer the website and carry out data analysis, troubleshooting and testing; and To determine the effectiveness of promotional campaigns and advertising

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## **Privacy Statement**

### **Personal Information Security**

We are committed to keeping secure the data you provide us and we will take all reasonable precautions to protect your personally identifiable information from loss, misuse or alteration.

### **Third Party Sites**

Our website may contain links to third party websites, including websites via which you are able to purchase products and services. They are provided for your convenience only and we do not check, endorse, approve or agree with such third-party websites nor the products and/or services offered and sold on them. We have no responsibility for the content, product and/or services of the linked websites. Please ensure that you review all terms and conditions of website use and the Privacy Policy of any such third-party websites before use and before you submit any personal data to those websites.

### **How safe is your Information?**

Where we have given you (or where you have chosen) a password which enables you to access certain parts of the website, you are responsible for keeping this password confidential. We ask you not to share a password with anyone.

Protecting your security and privacy is important to us and we make every effort to secure your information and maintain your confidentiality in accordance with the terms of the Data Protection Legislation. The website is protected by various levels of security technology, which are designed to protect your information from any unauthorised or unlawful access, processing, accidental loss, destruction and damage.

We will do our best to protect your personal data but the transmission of information via the Internet is not completely secure. Any such transmission is therefore at your own risk

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## **Privacy Statement**

### **Your Rights in Respect of your Data**

If any of the information you provide to us via the website changes, please let us know as soon as possible so that we can make the necessary changes to the information we hold for you on our database. If you wish to make any changes to your information, please contact us via our webpage.

If you wish to access or rectify the information we hold about you, or request that such information be transmitted directly to another data controller, please contact us via the following webpage [www.barmathealthcare.co.uk](http://www.barmathealthcare.co.uk). We shall process your request to access your information within one month of receipt, or we'll let you know within that timeframe if we need more information from you. We will process your request free of charge.

To request that your information is deleted or if you wish to restrict or object to the processing of your information, please contact us via the following webpage [insert webpage link].

If you have any complaints about our use of your personal data, please contact us. You also have the right to complain to the relevant supervisory authority in your jurisdiction. In the UK, the supervisory authority is the Information Commissioner's Office. Contact details for the ICO can be found at <https://ico.org.uk/>.

If you have any further queries or comments on our Privacy Policy, please contact us via our webpage or you can contact us by emailing [admin@barmathealthcare.co.uk](mailto:admin@barmathealthcare.co.uk). We also welcome your views about our website and our Privacy Policy.

### **Changes to this Statement**

Barmat Healthcare will endeavour to make changes to this Privacy Policy from time to time for any reason. We will publish those changes on our websites. This Privacy Statement was last updated on 5th March 2018.

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